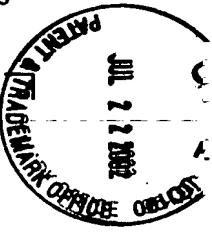


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610

Application Designer-Untitled-RC_CASE_HD_Eng/Page

File Edit View Insert Build Debug Tools Layout Go Favorites Window Help

ERC_CASE_HD_Eng (Page)

Page Designer Order

Name: AAAAAAAAAAAAAA [] Business Unit: NNNNNNNNNNNNNN []

Department: AAAAAAAAAAAAAA [] Location: AAAAAAAAAAAAAA []

Phone Type: [] Phone: NNNNN []

Email Type: [] Email: NNNNNNNNNN []

Preferred Contact Method: [] Preferred Contact Details: []

All Contact: []

Product: [] Source: [] Installed [] 660

Asset Tag: [] 640

Summary: []

Description: []

Summary: []

Ready

File Build Find Object References Upgrade Results Validate

620

650

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FIG. 6

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A screenshot of the Internet Explorer 5.5 menu bar. The menu items are: File, Edit, View, Favorites, Tools, and Help. The 'View' menu is currently selected, indicated by a small downward arrow to its right. The 'Favorites' menu item is underlined, indicating it is the active menu.

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| Administer Configuration Options | | | | | |
|----------------------------------|-------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|---------------------------------------|
| Option | Description | Image | Enable Option | Allow User Value | Default Value |
| ACCESSS | Accessibility Features | 820 | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="text" value="N"/> |
| ADBTN | Tab over Add/Del Buttons(+/-) | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="text" value="RM"/> |
| ADES | Afternoon designator (PM, pm) | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="text" value=""/> |
| CALBTN | Tab over Calendar Button | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="text" value=""/> |
| CSYM | Currency Symbol | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="text" value="\$"/> |
| CSYM | Currency Symbol | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="text" value=""/> |
| DCSP | Decimal Separator | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="text" value="."/> |
| DFRMT | Date Format | 810 | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="text" value="MM/DD/YY"/> |
| EXPERT | Expert Entry | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="text" value=""/> |
| GRDTAB | Tab over Grid Tabs | 820 | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="text" value=""/> |
| HDRICN | Tab over Header Icons | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="text" value=""/> |
| LKRB BTN | Tab over Lookup Button | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="text" value=""/> |
| LZONE | Local Time Zone | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="text" value="PST"/> |
| MDES | Morning designator (AM, am) | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="text" value="AM"/> |

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| Option | Default Value | Override Value |
|-------------------------------|-----------------------|----------------|
| Accessibility Features | No | 1040 |
| Afternoon designator (PM, pm) | PM | 1050 |
| Currency Symbol | \$ | |
| Currency Symbol Position | Leading | |
| Decimal Separator | , | |
| Date Format | MM/DD/YY | |
| Date Separator | / | |
| Local Time Zone | Pacific Time, Tijuana | |
| Morning designator (AM, am) | AM | |
| Multiple Row Insert | [+] | |
| Save Configuration | Yes | |
| Save Warning | Yes | |
| Time Format | h:mm:ss(8:05 AM) | |
| Time Separator | : | |
| Thousand Separator | , | |
| Use Local Timezone | Yes | |

270

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830

1060

30

270

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New Window

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830

1060

30

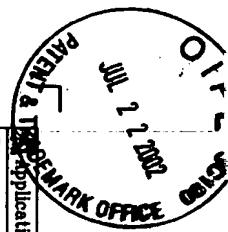
FIG. 10B

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Application Designer-Untitled-RC_CASE_HD.ENC[Page]
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| RC_CASE_HD.ENC (Page) | | | | | | | |
|-----------------------|----------|-------|-------|---------------------------|----------------|---------------|-----------------|
| Page | Designer | Order | Label | Type | Field | Record | Display Control |
| 1 | 1 | 1 | 1220 | SubPage | | | |
| 2 | 0 | 2 | 1230 | EMPLOYEE_INFO_GBO | DERIVED_RC.C | | |
| 3 | 0 | 3 | 1240 | EMPID | DERIVED_RC.C | | CUST_INFO |
| 4 | 0 | 4 | 1240 | CONTACTID | EDIT_BOX | CASE_CONTACT | RC_CASE |
| 5 | 0 | 5 | 1240 | NAME | EDIT_BOX | NAME_SEARCH | DERIVED_RC.C |
| 6 | 0 | 6 | 1240 | PERSONID | EDIT_BOX | PERSON_ID | RC_DRUDOWN |
| 7 | 0 | 7 | 1240 | BUSINESS_UNIT | EDIT_BOX | RC_BU_DESCR | DERIVED_RC.C |
| 8 | 0 | 8 | 1240 | BUSINESS_UNIT | EDIT_BOX | RC_CASE | |
| 9 | 0 | 9 | 1240 | DEPARTMENT | EDIT_BOX | RB_DEPTID | RB_WORKER |
| 10 | 0 | 10 | 1240 | LOCATION_CODE | EDIT_BOX | LOCATION | RB_WORKER |
| 11 | 0 | 11 | 1240 | PHONE_TYPE | DROP_DOWN_LIST | PHONE_TYPE | DERIVED_RC.C |
| 12 | 0 | 12 | 1240 | PHONE_TYPE | EDIT_BOX | PHONE_TYPE | RC_CASE |
| 13 | 0 | 13 | 1240 | BUSINESS_UNIT | DROP_DOWN_LIST | BUSINESS_UNIT | DERIVED_RC.C |
| 14 | 0 | 14 | 1240 | PHONE | EDIT_BOX | PHONE | DERIVED_RC.C |
| 15 | 0 | 15 | 1240 | EXTENSION | EDIT_BOX | EXTENSION | DERIVED_RC.C |
| 16 | 0 | 16 | 1240 | EMAIL_TYPE | DROP_DOWN_LIST | EMAIL_TYPE | DERIVED_RC.C |
| 17 | 0 | 17 | 1240 | EMAIL_TYPE | EDIT_BOX | E_ADDR_TYPE | RC_CASE |
| 18 | 0 | 18 | 1240 | EMAIL_ADDR | EDIT_BOX | EMAIL_ADDR | DERIVED_RC.C |
| 19 | 0 | 19 | 1240 | CONTACT_ID | DROP_DOWN_LIST | RC_CONTACT_ID | RC_CASE |
| 20 | 0 | 20 | 1240 | PREFERRED_CONTACT | EDIT_BOX | RC_CONTACT_ID | DERIVED_RC.C |
| 21 | 0 | 21 | 1240 | CONTACT_DETAILS | EDIT_BOX | RC_CONTACT_ID | RC_CASE |
| 22 | 0 | 22 | 1240 | EDIT_BOX | CONTACT_ID | RC_CASE | |
| 23 | 0 | 23 | 1240 | ALT_CONTACT | EDIT_BOX | ALT_NAME_SEA | RC_ALT_CONTACT |
| 24 | 0 | 24 | 1240 | PROBLEM_INFORMATION_GROUP | EDIT_BOX | PROBLEM_INFO | DERIVED_RC.C |
| 25 | 0 | 25 | 1240 | PRODUCT | EDIT_BOX | RC_PRODUCT_ID | DERIVED_RC.C |
| 26 | 0 | 26 | 1240 | PRODUCT_ID | EDIT_BOX | PRODUCT_ID | RC_CASE |

| RC_CASE_HD.ENC (Page) | | | | | | | |
|-----------------------|----------|-------|-------|---------------------------|----------------|---------------|-----------------|
| Page | Designer | Order | Label | Type | Field | Record | Display Control |
| 1 | 1 | 1 | 1220 | SubPage | | | |
| 2 | 0 | 2 | 1230 | EMPLOYEE_INFO_GBO | DERIVED_RC.C | | |
| 3 | 0 | 3 | 1240 | EMPID | DERIVED_RC.C | | CUST_INFO |
| 4 | 0 | 4 | 1240 | CONTACTID | EDIT_BOX | CASE_CONTACT | RC_CASE |
| 5 | 0 | 5 | 1240 | NAME | EDIT_BOX | NAME_SEARCH | DERIVED_RC.C |
| 6 | 0 | 6 | 1240 | PERSONID | EDIT_BOX | PERSON_ID | RC_DRUDOWN |
| 7 | 0 | 7 | 1240 | BUSINESS_UNIT | EDIT_BOX | RC_BU_DESCR | DERIVED_RC.C |
| 8 | 0 | 8 | 1240 | BUSINESS_UNIT | EDIT_BOX | RC_CASE | |
| 9 | 0 | 9 | 1240 | DEPARTMENT | EDIT_BOX | RB_DEPTID | RB_WORKER |
| 10 | 0 | 10 | 1240 | LOCATION_CODE | EDIT_BOX | LOCATION | RB_WORKER |
| 11 | 0 | 11 | 1240 | PHONE_TYPE | DROP_DOWN_LIST | PHONE_TYPE | DERIVED_RC.C |
| 12 | 0 | 12 | 1240 | PHONE_TYPE | EDIT_BOX | PHONE_TYPE | RC_CASE |
| 13 | 0 | 13 | 1240 | BUSINESS_UNIT | DROP_DOWN_LIST | BUSINESS_UNIT | DERIVED_RC.C |
| 14 | 0 | 14 | 1240 | PHONE | EDIT_BOX | PHONE | DERIVED_RC.C |
| 15 | 0 | 15 | 1240 | EXTENSION | EDIT_BOX | EXTENSION | DERIVED_RC.C |
| 16 | 0 | 16 | 1240 | EMAIL_TYPE | DROP_DOWN_LIST | EMAIL_TYPE | DERIVED_RC.C |
| 17 | 0 | 17 | 1240 | EMAIL_TYPE | EDIT_BOX | E_ADDR_TYPE | RC_CASE |
| 18 | 0 | 18 | 1240 | EMAIL_ADDR | EDIT_BOX | EMAIL_ADDR | DERIVED_RC.C |
| 19 | 0 | 19 | 1240 | CONTACT_ID | DROP_DOWN_LIST | RC_CONTACT_ID | RC_CASE |
| 20 | 0 | 20 | 1240 | PREFERRED_CONTACT | EDIT_BOX | RC_CONTACT_ID | DERIVED_RC.C |
| 21 | 0 | 21 | 1240 | CONTACT_DETAILS | EDIT_BOX | RC_CONTACT_ID | RC_CASE |
| 22 | 0 | 22 | 1240 | EDIT_BOX | CONTACT_ID | RC_CASE | |
| 23 | 0 | 23 | 1240 | ALT_CONTACT | EDIT_BOX | ALT_NAME_SEA | RC_ALT_CONTACT |
| 24 | 0 | 24 | 1240 | PROBLEM_INFORMATION_GROUP | EDIT_BOX | PROBLEM_INFO | DERIVED_RC.C |
| 25 | 0 | 25 | 1240 | PRODUCT | EDIT_BOX | RC_PRODUCT_ID | DERIVED_RC.C |
| 26 | 0 | 26 | 1240 | PRODUCT_ID | EDIT_BOX | PRODUCT_ID | RC_CASE |

| RC_CASE_HD.ENC (Page) | | | | | | | |
|-----------------------|----------|-------|-------|---------------------------|----------------|---------------|-----------------|
| Page | Designer | Order | Label | Type | Field | Record | Display Control |
| 1 | 1 | 1 | 1220 | SubPage | | | |
| 2 | 0 | 2 | 1230 | EMPLOYEE_INFO_GBO | DERIVED_RC.C | | |
| 3 | 0 | 3 | 1240 | EMPID | DERIVED_RC.C | | CUST_INFO |
| 4 | 0 | 4 | 1240 | CONTACTID | EDIT_BOX | CASE_CONTACT | RC_CASE |
| 5 | 0 | 5 | 1240 | NAME | EDIT_BOX | NAME_SEARCH | DERIVED_RC.C |
| 6 | 0 | 6 | 1240 | PERSONID | EDIT_BOX | PERSON_ID | RC_DRUDOWN |
| 7 | 0 | 7 | 1240 | BUSINESS_UNIT | EDIT_BOX | RC_BU_DESCR | DERIVED_RC.C |
| 8 | 0 | 8 | 1240 | BUSINESS_UNIT | EDIT_BOX | RC_CASE | |
| 9 | 0 | 9 | 1240 | DEPARTMENT | EDIT_BOX | RB_DEPTID | RB_WORKER |
| 10 | 0 | 10 | 1240 | LOCATION_CODE | EDIT_BOX | LOCATION | RB_WORKER |
| 11 | 0 | 11 | 1240 | PHONE_TYPE | DROP_DOWN_LIST | PHONE_TYPE | DERIVED_RC.C |
| 12 | 0 | 12 | 1240 | PHONE_TYPE | EDIT_BOX | PHONE_TYPE | RC_CASE |
| 13 | 0 | 13 | 1240 | BUSINESS_UNIT | DROP_DOWN_LIST | BUSINESS_UNIT | DERIVED_RC.C |
| 14 | 0 | 14 | 1240 | PHONE | EDIT_BOX | PHONE | DERIVED_RC.C |
| 15 | 0 | 15 | 1240 | EXTENSION | EDIT_BOX | EXTENSION | DERIVED_RC.C |
| 16 | 0 | 16 | 1240 | EMAIL_TYPE | DROP_DOWN_LIST | EMAIL_TYPE | DERIVED_RC.C |
| 17 | 0 | 17 | 1240 | EMAIL_TYPE | EDIT_BOX | E_ADDR_TYPE | RC_CASE |
| 18 | 0 | 18 | 1240 | EMAIL_ADDR | EDIT_BOX | EMAIL_ADDR | DERIVED_RC.C |
| 19 | 0 | 19 | 1240 | CONTACT_ID | DROP_DOWN_LIST | RC_CONTACT_ID | RC_CASE |
| 20 | 0 | 20 | 1240 | PREFERRED_CONTACT | EDIT_BOX | RC_CONTACT_ID | DERIVED_RC.C |
| 21 | 0 | 21 | 1240 | CONTACT_DETAILS | EDIT_BOX | RC_CONTACT_ID | RC_CASE |
| 22 | 0 | 22 | 1240 | EDIT_BOX | CONTACT_ID | RC_CASE | |
| 23 | 0 | 23 | 1240 | ALT_CONTACT | EDIT_BOX | ALT_NAME_SEA | RC_ALT_CONTACT |
| 24 | 0 | 24 | 1240 | PROBLEM_INFORMATION_GROUP | EDIT_BOX | PROBLEM_INFO | DERIVED_RC.C |
| 25 | 0 | 25 | 1240 | PRODUCT | EDIT_BOX | RC_PRODUCT_ID | DERIVED_RC.C |
| 26 | 0 | 26 | 1240 | PRODUCT_ID | EDIT_BOX | PRODUCT_ID | RC_CASE |

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CR8000A NUM

1200

FIG. 12

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Address Info

*Address Seq: **1360** [View All](#) [First](#) [1 of 1](#) [Last](#) [\[+\]](#) [\[-\]](#)

Address Detail

*Effective Date: [View All](#) [First](#) [1 of 1](#) [Last](#) [\[+\]](#) [\[-\]](#)

*Address Type: Business **1320** [View All](#) [First](#) [1 of 1](#) [Last](#) [\[+\]](#) [\[-\]](#)

Description: *Status: Active **1330** [View All](#) [First](#) [1 of 1](#) [Last](#) [\[+\]](#) [\[-\]](#)

Country: USA **United States** [View All](#) [First](#) [1 of 1](#) [Last](#) [\[+\]](#) [\[-\]](#)

Address 1: *Address ID: [View All](#) [First](#) [1 of 1](#) [Last](#) [\[+\]](#) [\[-\]](#)

Address 2: [View All](#) [First](#) [1 of 1](#) [Last](#) [\[+\]](#) [\[-\]](#)

Address 3: [View All](#) [First](#) [1 of 1](#) [Last](#) [\[+\]](#) [\[-\]](#)

City: [View All](#) [First](#) [1 of 1](#) [Last](#) [\[+\]](#) [\[-\]](#)

County: [View All](#) [First](#) [1 of 1](#) [Last](#) [\[+\]](#) [\[-\]](#)

State: CA **California** [View All](#) [First](#) [1 of 1](#) [Last](#) [\[+\]](#) [\[-\]](#)

Time Zone: PST **Pacific Time, Tijuana** [View All](#) [First](#) [1 of 1](#) [Last](#) [\[+\]](#) [\[-\]](#)

Last Modified: **VP1** [View All](#) [First](#) [1 of 1](#) [Last](#) [\[+\]](#) [\[-\]](#)

Phone Info

*Phone Type Description [View All](#) [First](#) [1 of 1](#) [Last](#)

Primary Prefix [View All](#) [First](#) [1 of 1](#) [Last](#)

Phone Extension [View All](#) [First](#) [1 of 1](#) [Last](#)

Business Desk **001** [View All](#) [First](#) [1 of 1](#) [Last](#) [\[+\]](#) [\[-\]](#)

[Submit](#) **1335**

[Home](#) [View Worklist](#) [Help](#) [Sign Out](#)

File Edit View Favorites Tools Help

Back → → → × | Search Favorites History | Home - Back Forward Stop | Links »

Address <http://localhost:7001/seriats/feiluaservr/peoplesoft10/home-start>

Done

FIG. 13B

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| Address Detail | |
|------------------|--|
| *Effective Date: | 07/25/2001 <input type="button" value="E1"/> 1360 |
| *Address Type: | Business <input type="button" value="▼"/> 1320 |
| Description: | |
| Country: | USA <input type="button" value="🔍"/> United States |
| Address 1: | 1350 Peoplesoft Parkway |

FIG. 13C

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A circular stamp with the text "U.S. PATENT & TRADEMARK OFFICE" around the perimeter. In the center, it says "110-10180" at the top and "JULY 1, 2002" at the bottom.

1
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PEOPLE

PEOPLE

File Edit View Favorites Tools Help

Back Home Search Favorites History Stop Refresh Links

Address http://localhost:7001/ejbtests/clientbeanservlet/peopleonHS/consolidate

Address Info

*Address Seq:

*Effective Date:

*Address Type: Business Personal

Description:

Country: USA United States

Address 1:

*Status: Active Inactive

*Address ID:

Address 2:

Address 3:

City:

Postal:

County:

State: CA California

Time Zone: PST Pacific Time, Tijuana

Last Modified:

Phone Info View All First 1 of 1 Last

*Phone Type Description Int'l Prefix Telephone Extension

Business Desk 001

Done

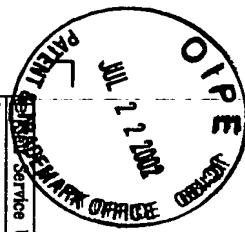
FIG. 130

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| Service User Profile—Microsoft Internet Explorer | | |
|--|-------------------------------------|--------------------------|
| Option | Default Value | Override Value |
| Accessibility Features | No | <input type="checkbox"/> |
| Tab over Add/Del Buttons (+/-) | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Afternoon designator (PM, pm) | PM | <input type="checkbox"/> |
| Tab over Calendar Button | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Currency Symbol | 1370 | <input type="checkbox"/> |
| Currency Symbol Position | Leading | <input type="checkbox"/> |
| Decimal Separator | , | <input type="checkbox"/> |
| Date Format | MM/DD/YY | <input type="checkbox"/> |
| Date Separator | / | <input type="checkbox"/> |
| Local Time Zone | Pacific Time, Tijuana | <input type="checkbox"/> |
| Morning designator (AM, am) | AM | <input type="checkbox"/> |
| Multiple Row Insert | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Save Configuration | Yes | <input type="checkbox"/> |
| Save Warning | Yes | <input type="checkbox"/> |
| Time Format | h:mm:ss(8:05 AM) | <input type="checkbox"/> |
| Time Separator | : | <input type="checkbox"/> |
| Thousand Separator | , | <input type="checkbox"/> |

Home>PeopleTools>Maintain Security>Use> My Profile

Personalization

④ Home ① View Worklist ② Help ③ Sign Out

New Window

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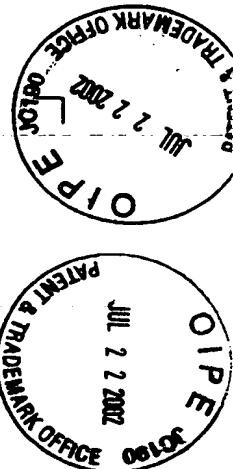
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FIG. 13E

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④ Permission Lists - Microsoft Internet Explorer

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FIG. 14A

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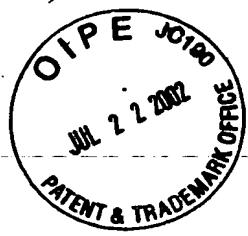
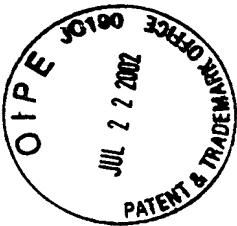
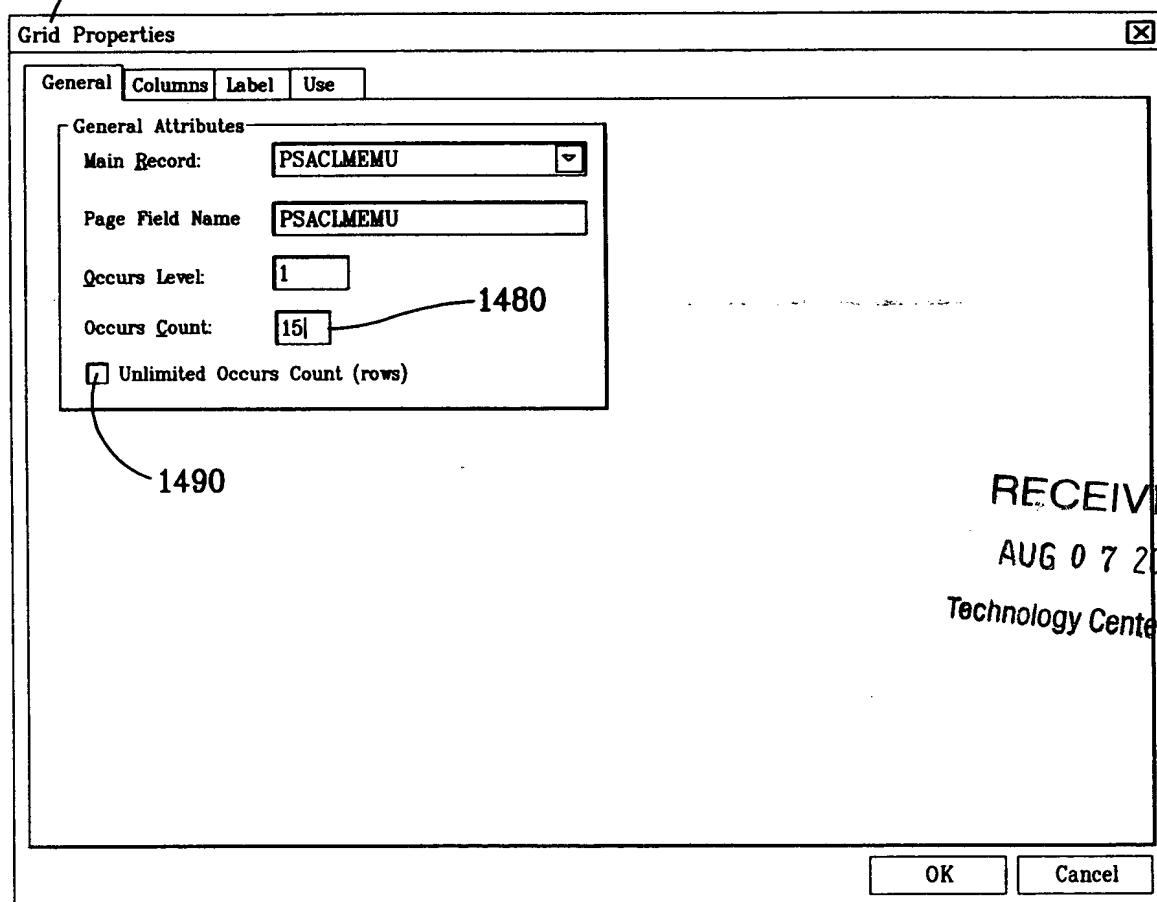


FIG. 14B



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FIG. 14C

225

PEOPLE
Tools

Home>PeopleTools>Maintain_Security>User>Permission Lists

General Pages PeopleTools Process Sign-on Times

Permission List: ALLPANLS
Description: All Panels

| Menu Name | Action | Components | Add | Remove |
|--------------------------------|-----------------|------------|-----|--------|
| ADMINISTER_SECURITY | Edit Components | | +/- | |
| APPLICATION_ENGINE | Edit Components | | +/- | |
| APPMSGMONITOR | Edit Components | | +/- | |
| CALLCENTER | Edit Components | | +/- | |
| CIC_PAGELETS | Edit Components | | +/- | |
| CNV_SCHEMA_MAP | Edit Components | | +/- | |
| CRM_OPEN_WORKLIST | Edit Components | | +/- | |
| CRM_PORTAL_COMPONENTS | Edit Components | | +/- | |
| CRM_TRANSFORM_UTLITY | Edit Components | | +/- | |
| CTI_CONFIGURATION | Edit Components | | +/- | |
| CUBE_MANAGER | Edit Components | | +/- | |
| EDI_MANAGER | Edit Components | | +/- | |
| ESTABLISH_BUSINESS_UNITS | Edit Components | | +/- | |
| MAINTAIN_PRODUCT_CONFIGURATOR | Edit Components | | +/- | |
| MAINTAIN_SECURITY | Edit Components | | +/- | |
| MAINTAIN SOLUTION | Edit Components | | +/- | |
| MANAGE_INTEGRATION_RULES | Edit Components | | +/- | |
| MASS_CHANGE | Edit Components | | +/- | |
| INVISION | Edit Components | | +/- | |
| PORTAL_ADMIN | Edit Components | | +/- | |
| PORTAL_COMPONENTS | Edit Components | | +/- | |
| PORTAL_PERS_HOME PAGE | Edit Components | | +/- | |
| PROCESSMONITOR | Edit Components | | +/- | |
| PROCESS_SCHEDULER | Edit Components | | +/- | |
| QUERY_MANAGER | Edit Components | | +/- | |
| RA_CAMPAIGN_MANAGEMENT | Edit Components | | +/- | |
| RA_CM_STRUCTURE | Edit Components | | +/- | |
| RB_DEFINE_PRODUCTS | Edit Components | | +/- | |
| RB_GENERAL_OPTIONS | Edit Components | | +/- | |
| RB_INTEGRATION_OPTIONS | Edit Components | | +/- | |
| RB_MANAGE_COMPETENCES | Edit Components | | +/- | |
| RB_MANAGE_CUSTOMER_INFORMATION | Edit Components | | +/- | |
| RB_MANAGE_WORKFORCE | Edit Components | | +/- | |
| RB_PROCESS_INBOUND_TRANS | Edit Components | | +/- | |
| RB_STRUCTURE_SEARCHING | Edit Components | | +/- | |
| RB_WORKER_CALENDAR | Edit Components | | +/- | |
| RC_SELF_SERVICE | Edit Components | | +/- | |
| RC_SOLN_MGMT | Edit Components | | +/- | |
| REPORT_BOOKS | Edit Components | | +/- | |
| REPORT_MANAGER | Edit Components | | +/- | |
| RF AGREEMENTS | Edit Components | | +/- | |
| RF_DEFINE_ITEMS | Edit Components | | +/- | |
| RF_DEFINE_ITEM_CONTROLS | Edit Components | | +/- | |
| RF_MAINT_ENTITLEMENTS | Edit Components | | +/- | |
| RF_MANAGE_RMA | Edit Components | | +/- | |
| RF_SERVICE_ORDER | Edit Components | | +/- | |
| RF_STRUCTURE | Edit Components | | +/- | |
| RI_CIC_HOME | Edit Components | | +/- | |
| RI_INTERACTION | Edit Components | | +/- | |
| RI_SETUP | Edit Components | | +/- | |
| RM_DELTA_UTLITY | Edit Components | | +/- | |
| RSF_FORECAST | Edit Components | | +/- | |
| RSF_LEADS | Edit Components | | +/- | |
| RSF_OPPORTUNITY | Edit Components | | +/- | |
| RSF_PRTL | Edit Components | | +/- | |
| RSF_SETUP_TABLES | Edit Components | | +/- | |
| RSF_TERRITORY | Edit Components | | +/- | |
| STRUCTURE_PROCESS_AUTOMATION | Edit Components | | +/- | |
| STRUCTURE_RC | Edit Components | | +/- | |
| TRANSLATE | Edit Components | | +/- | |
| EDI_MANAGER | Edit Components | | +/- | |
| TREE_MANAGER | Edit Components | | +/- | |
| UTILITIES | Edit Components | | +/- | |
| WORKFLOW_ADMINISTRATOR | Edit Components | | +/- | |
| WORKLIST | Edit Components | | +/- | |

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FIG. 17A

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Component Properties

General Use Internet

Search Page

Primary Action New Search

Default Search Action: Update Display

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Default Search/Lookup Type: Basic Advanced

Allow Action Mode Selection

Link To Access Add Page-- Message Set/Nbr: 124 62

Link To Access Search Page-- Message Set/Nbr: 124 63

Instructional Text-- 1710 Message Set/Nbr: 124 50

Multi-Page Navigation

Display Folder Tabs (top)

Display Hyperlinks (bottom)

Processing Mode

Interactive Deferred

Allow Expert Entry 1730

Toolbar

Selected Toolbar Actions: 1720 1740

| | |
|---|---|
| <input checked="" type="checkbox"/> Save | <input type="checkbox"/> View Worklis |
| <input type="checkbox"/> Return to List | <input type="checkbox"/> Next in WorkList |
| <input type="checkbox"/> Next in List | <input type="checkbox"/> Previous in WorkList |
| <input type="checkbox"/> Previous in List | <input type="checkbox"/> Add |
| <input type="checkbox"/> Next Page in Component | <input type="checkbox"/> Update/Display |
| <input type="checkbox"/> Previous Page in Component | <input type="checkbox"/> Update/Display All |
| <input checked="" type="checkbox"/> Refresh | <input type="checkbox"/> Correction |

Disable Toolbar

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OK Cancel



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FIG. 17B

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